

In December 1997, I decided to make a conservative investment in Mutual Funds. I received a severance package when the company that I had worked for eight years relocated to [REDACTED]. I contacted Joe Hamilton of Regions-Morgan Keegan and he came to my office to meet with me and discuss my financial status and explore my investment options. I explained to him that I was a very conservative investor and in the past had placed all of my savings in CD's. I also explained to him that I was a single parent and my ex-husband was a "deadbeat Dad" so I carried to sole financial responsibility for myself and my daughter who was then eight years old. I also told Joe that I would be financing my daughter's college education alone and that I could not afford to take any risks that would interfere with her education. I clearly explained that I would like a low risk investment and at that time I invested approximately \$ [REDACTED] in Mutual Funds.

In early 1998, I invested \$ [REDACTED] with Martha Smith at Compass Bank, which was the remainder of my severance package. Over the years, Joe and I spoke several times on the phone because each time my mutual funds decreased in value, I panicked. In 2002, I was unhappy with the earning of my mutual funds at Compass Bank and with the lack of consideration I received from Martha, so I called Joe to inquire about moving that money to my Morgan Keegan account. I reiterated my personal and financial situation and restated that I could not risk my investment. That's when Joe suggested that I invest in the RMK Select High Income Classic Bond Fund. Joe assured me that there was not risk involved and that I would earn 10% interest. He said it was like a CD that paid a very high interest rate.

For several years, Joe's statement about the Bond Fund seemed to be true. My initial investment was \$ [REDACTED] and by February 2007, I had over \$ [REDACTED] in the Bond Fund. In June 2007, Joe called me to warn me that the bond fund would be taking a small loss but told me not to worry because it would come back. I had no reason to distrust Joe so I waited for the Bond Fund to recover. In August 2007 my balance took a significant drop of \$ [REDACTED] and was then worth a little over \$ [REDACTED]. I called Joe's office and he was unavailable but Bonnie (I do not know her last name) told me that she was instructed to advise clients not to sell while the fund was low and that it would come back. Bonnie has been with Regions-Morgan Keegan since I opened my account so I was confident that she was relaying the information that Joe would have given.

After the significant drop of my bond fund, I called Joe on several occasions and each time I called he was unavailable but I was told by Bonnie to be patient because the bond fund would recover. The bond fund continued to rapidly decrease to a point where I felt I had to ride out the loss and hope for a comeback.

In mid-2008, I found an Internet web page regarding a class action lawsuit against Morgan Keegan due to poor management of the bond funds. I called Morgan Keegan and asked to speak to Joe who was not available. I spoke to Mr. Sikes of Morgan Keegan, who is listed on my financial statements as my financial advisor along with Joe. He said he was aware of the lawsuits but told me that the bond fund was under new management and that I should not move the money I had left. He also warned me not to expect the bond fund to go up to the amount it had once been but he felt confident that I would recoup my initial investment plus some.

In August 2008, I learned that there was possible fraudulent activity by Morgan Keegan so I sought legal counsel and closed my Bond Fund in October 2008 with a balance of less than \$ [REDACTED].

[REDACTED]