

**A Note to Our UCC Filing Customers:**

On June 1, 2010, the Secretary of State's office implemented new software for filing UCC documents. As with all new programs, the implementation has had minor glitches. We appreciate your patience as we try to streamline UCC filing.

Most of the program's issues have been resolved. We are still upgrading the system in response to your feedback. Because of the system's implementation, our UCC paper filing queue is about a month behind. In addition, the search capabilities of the system may not be fully functional. We are working to catch up paper filings to our normal quick turnaround; in the meantime, we apologize for the inconvenience this delay may cause and encourage you to contact us should you have any issues which require personal assistance.

Please bear with us as we make the Secretary of State's Office more efficient and transparent. We encourage you to file online, as those filings are immediately posted to our system. If we may be of assistance, please contact our customer service line at 601-359-1633, toll free at 1-800-256-3494. Or, you may also email us at [customerservice@sos.ms.gov](mailto:customerservice@sos.ms.gov). Thank you again for your patience as we continue to update our system.